



MONTHLY TRADE UPDATE

NOVEMBER 2016

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LATEST NEWS

Update on the January 2017 ACE Transition

As a reminder, U.S. Customs and Border Protection (CBP) is preparing to deploy Automated Commercial Environment (ACE) capabilities that will complete the delivery of core trade processing in ACE. The date for the deployment and mandatory transition of these capabilities will be January 14, 2017.

The capabilities in the January 14, 2017 deployment include: drawback, duty deferral, liquidation, collection, statements, and reconciliation. Please note: Importer Security Filing (ISF) is transitioning on January 14 as well. Beginning January 14, 2017, transactions supporting these capabilities must be filed in and processed through ACE. Submissions to CBP's legacy system, the Automated Commercial System (ACS), will no longer be supported.

Full details on the transition of each of the capabilities, reference materials, and technical documentation are available on CBP's website through the following hyperlinks:

- [Drawback](#)
- [Duty Deferral](#)
- [Liquidation](#)
- [Statements](#)
- [Reconciliation](#)

For more information about the January 2017 ACE transition, please download a copy of [CSMS # 16-001005](#). To review Frequently Asked Questions (FAQs) about ACE [Drawback](#) and [Reconciliation](#), please click on the hyperlinks above. To learn more about CBP's transition to ACE, please visit the "[ACE Mandatory Use Dates](#)" page on [CBP.gov/ACE](#).

MORE ACE INFORMATION

→ Visit [www.cbp.gov/ACE](#)

→ [ACE Development/Deployment Schedule](#)

→ Subscribe to the [Cargo Systems Messaging Service \(CSMS\)](#) for Email Updates

→ [ACE Training and Reference Guides](#)

→ [List of ABI Vendors, including those certified to file in ACE](#)

ACE AVAILABILITY DASHBOARD

On November 18, 2016, CBP launched a new support tool on CBP.gov, known as the ACE Availability Dashboard. The ACE Availability Dashboard provides a visual graphic of the current status of all ACE Application Servers and presents key availability and business metrics to all members of the international trade community, CBP Partner Government Agencies (PGAs), and software developers. The ACE Availability Dashboard can be reviewed daily to determine if ACE is operating normally, has experienced degraded performance and slowed down, or becomes unavailable due to network, component, or other system failures. Past week, month, and quarter statistics are also available on the dashboard tool. CBP will also publish any additional announcements communicated via CSMS concerning the availability of ACE on this page. Below is a snapshot of the ACE Availability Dashboard:

	Current	Today	11/18	Past week	Past month	Past quarter
ACE	✔ Operating Normally					
ACE AESDirect	✔ Operating Normally					
ACE Automated Export System	✔ Operating Normally					
ACE Portal (Truck Manifest and Accounts)	✔ Operating Normally					
AES Messaging (EDI)	✔ Operating Normally					
Cargo Release	✔ Operating Normally					
Cargo Release Query	✔ Operating Normally					
eBond	⚠ Slowdown since 10:17					
Entry Summary	✔ Operating Normally					
Entry Summary Interfaces	✔ Operating Normally					
Import Security Filing	✔ Operating Normally					
PGA Records Processing (Message Set & DIS)	✔ Operating Normally					
Protest	✔ Operating Normally					

Key: ✔ Operating Normally ⚠ Slow or otherwise degraded performance (e.g. message delays, slow loading) ⚠ Unavailable due to network, component, or other failure

To review the new dashboard, please visit the [“ACE Availability Dashboard”](http://CBP.gov/ACE) page of CBP.gov/ACE. For questions related to the ACE Dashboard, please send an email to askace@cbp.dhs.gov.

ACE REPORTS UPDATE

The ACE Reports Team has recently deployed a new ACE Reports Workspace for Protest Filer Accounts and published new and updated ACE Reports documentation available in the “View ACE Reports Training Resources” page of the ACE Reports tool. The new report workspace and reference materials have been deployed to enhance user understanding of ACE Reports and support new enhancement made to the ACE Secure Data Portal. The new and updated items include:

- New Protest Filer Workspace - The new Protest Filer workspace provides users access to the newly developed Protest Data Universe and the ES-403 Protest Details Report.
- New ACE Reports Catalog for Trade Version 2016 -10 - This document provides a comprehensive inventory of all public “canned” reports currently available in ACE Reports.
- Updated ACE Reports User Guide for Trade Version 1.1 (November 2016) – This user guide describes the steps to follow for viewing, modifying, and creating reports using the updated ACE Reports interface.

To access the new Protest Filer Workspace and review the ACE reports reference materials posted on the “View ACE Reports Training Resources” page, please navigate to the “Home” tab from the ACE Reports tool. For more information on running ACE Reports, please see our series of ACE Reports Quick Training Videos on the [“ACE Reports Training and User Guides”](http://CBP.gov/ACE) page of CBP.gov/ACE for step-by-step instructions on getting started with ACE Reports.

EXPORT PGA PILOT STATUS UPDATE

CBP continues to work with the PGAs to complete full integration in ACE. Below is a table listing all the agencies that have export data requirements, methods used to receive data in ACE, pilot availability and the required export data:

PGA	PGA Line Data	DIS	Pilot Status	Export Data Required
Agriculture Marketing Service (AMS)	√		Pilot N/A, Electronic submission available	Apple and grape commodity data
Alcohol, Tobacco, Tax and Trade Bureau (TTB)	√		Pilot ongoing	Alcohol commodity data
Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF)	√		Pilot ongoing	Firearms and corresponding licenses
Bureau of Industry and Security (BIS)	N/A	N/A	Pilot N/A Data collection ongoing	Licenses for military and dual-use cargo
U.S. Census Bureau (Census)	√		Pilot N/A Data collection ongoing	Export commodity data
Drug Enforcement Administration (DEA)	√	√	Pilot ongoing	Permits for controlled substances and chemicals
Environmental Protection Agency (EPA)	√		Pilot ongoing	Hazmat waste
Fish and Wildlife Service (FWS)	√	√	Pilot pending	eDecs for wildlife
National Marine Fisheries Service (NMFS)	√	√	Pilot closed, Electronic submission available	Licenses for various species
Office of Foreign Assets Control (OFAC)	√		Pilot N/A Data collection ongoing	Licenses for otherwise sanctioned commodities
Directorate of Defense Trade Controls (DDTC)	√		Pilot N/A	Licenses for foreign military sales and cargo

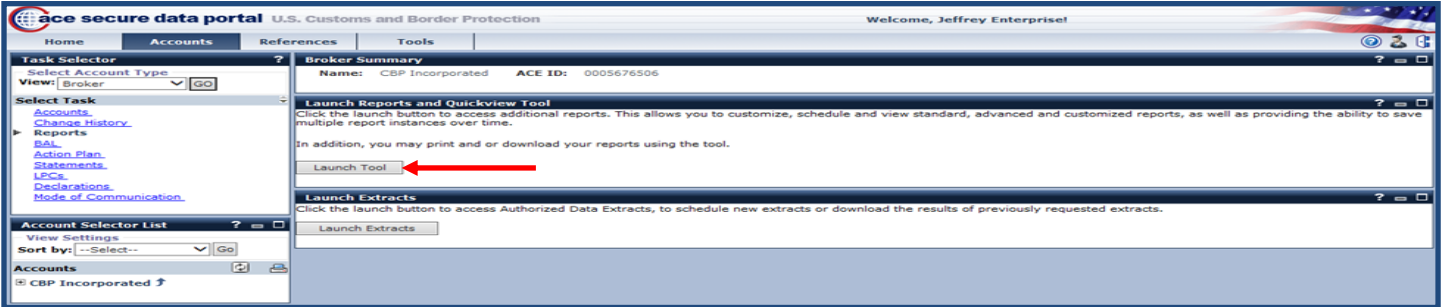
For additional information on the Integration of the PGAs for exports, please navigate to the “[ACE Features](#)” page of [CBP.gov/ACE](https://www.cbp.gov/ACE) and click on the “[PGA Integration](#)” tab to review the [ACE PGA Forms List - Export](#) document.

TIP OF THE MONTH

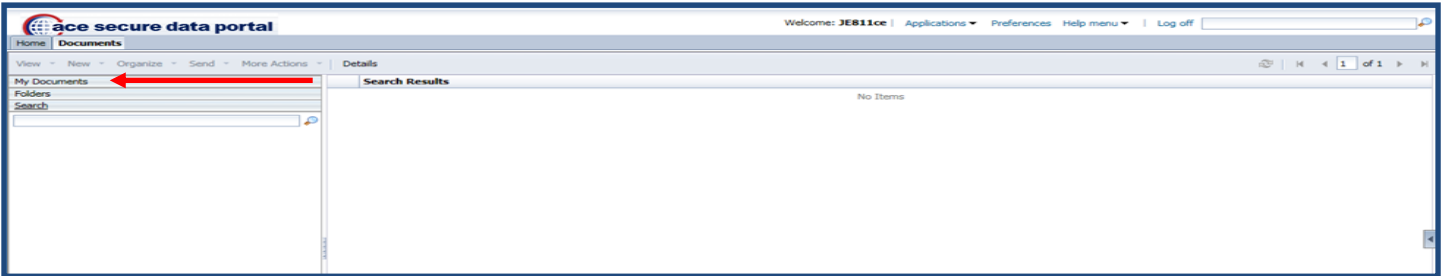
How to Cancel a Scheduled Report

ACE Reports uses a scheduling feature to run reports behind the scenes once or on a recurring basis, allowing users to do other things while waiting for data to generate in ACE reports. At times, users may need to cancel a scheduled report after it's scheduled to run. To accomplish this step, please follow these simple steps:

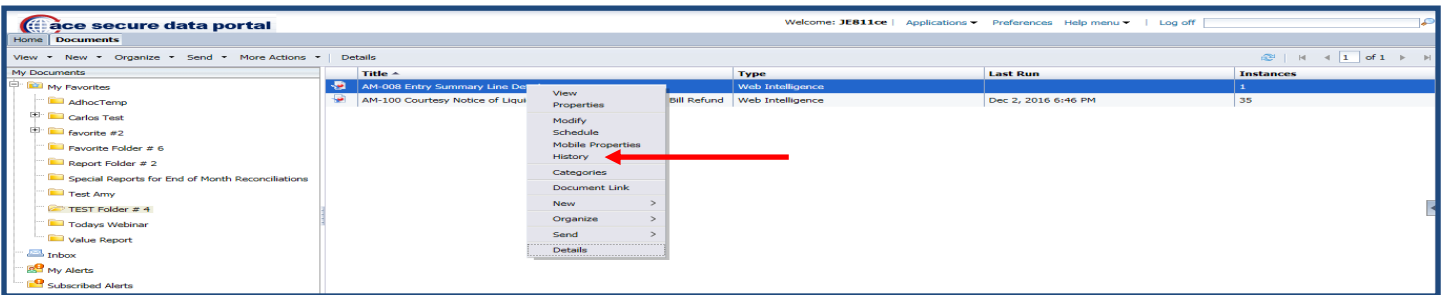
1. Open the ACE Reports tool by clicking on the "Launch Tool" button from your ACE Portal Account view.



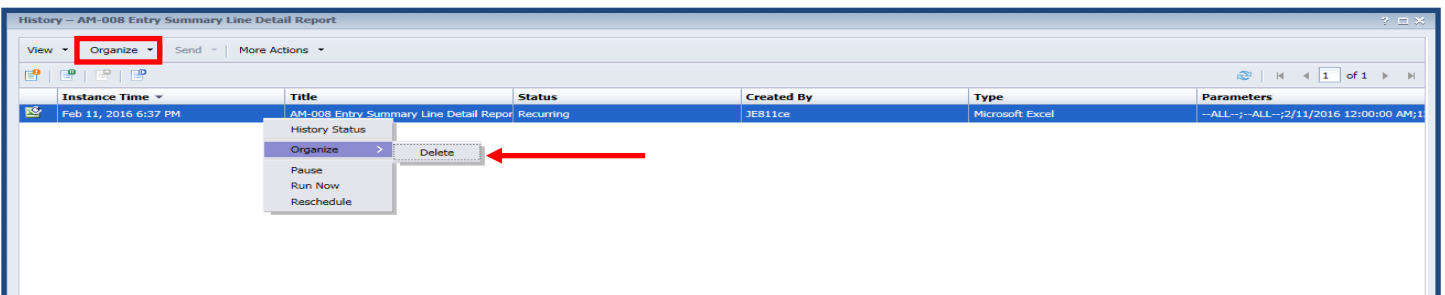
2. Select the "Documents" tab, and click on the "My Documents" button from the navigation panel to display your personal report folders.



3. Locate the scheduled ACE Report you wish to cancel, right click on the Title of your report and select the "History" option.



4. Once the "History" page displays, right click on the reoccurring "Instance Time" for the scheduled report, and select the "Organize" and "Delete" buttons. Users can also select the "Organize" button and select "delete" from the menu bar on the top of the screen.



UPDATED ACE DOCUMENTATION

CBP has recently posted new and updated information concerning ACE and PGAs on CBP.gov. The updated information includes:



[ACE Development and Deployment Schedule](#) - This schedule provides details on when upcoming ACE capabilities will be developed and deployed into the ACE Production environment.



[ACE Entry Summary Business Process](#) - This document outlines entry summary processing in ACE.



[ACE Adoption Rate Report \(September 2016\)](#) - This report provides ACE onboarding statistics, cargo release and entry summary rates, PGA Pilot Status, and deployed core capability percentages.



[ACEopedia](#) - This document provides details on current ACE features and their benefits, as well as details on new features that are currently being developed.

To access the updated ACE documents, please click on the hyperlinks above or you may also navigate directly to the [“ACE and Automated Systems”](#) page of CBP.gov/ACE.

FREQUENTLY ASKED QUESTIONS

I have an ACE Portal Account. How do my employees obtain access to my company’s ACE Portal account?

Once a company has established an ACE Secure Data Portal account and has designated an Account Owner (AO), the AO may provide access to employees as needed. The [“Managing User Access”](#) guide provides step-by-step instructions on adding new portal users and revoking existing users to an ACE Secure Data Portal.

If a person is added to an account as a point of contact, will that person gain access to a company’s ACE Portal account?

No, a point of contact in the “View Top Account” or “Sub-Account” portlet will not be granted access to an ACE Portal account. Contact information in the ACE Portal account provides CBP, PGAs, and other members of the trade community details about company representatives.

The Account Owner of my ACE Portal Account was recently replaced. How do I remove them from the “User Access” Portlet in the Tools page if they are still displayed as an active user of my ACE Portal Account?

A Proxy Account Owner (PAO) or Trade Account User (TAU) who is no longer employed by the company with an ACE Portal account should have their access revoked. At times, AOs are replaced from ACE Portal accounts but their profile information remains in the list of active users. Whenever this occurs, AOs should contact the ACE Accounts Service Desk (ASD) to issue a work ticket so the previous AO’s record information can be removed from the list of active users of an ACE Portal account.